

AN ENCORE LEARNING SPECIAL EVENT

# Emergency Communications Center Tour



Learn how 9-1-1 calls are received, dispatched!

Friday, May 20, 2016

11:30 AM to 1:00 PM

Registration required; this event is free to Encore Learning members.  
This tour is limited to 16 registrants.

Our visit will primarily consist of an overview of what Emergency Management actually encompasses in the Center (the process of how calls are taken and dispatched to Police/Fire/EMS services, some statistical information, answering of any questions the group may have, etc.). Then we will tour the Center and have a chance to observe how a 911 call is received and dispatched to Police/Fire/EMS services.

Arlington County Police covers the 26 square miles of Arlington County and the Arlington County Fire/EMS Department covers both Arlington County as well as the Town of Falls Church.

A waitlist will be maintained and all registrants will be contacted by the event coordinator by phone or email at least one week prior to the event.

You are not permitted to use cell phones, cameras, and/or recording devices while on the tour of the ECC because of security reasons. We will gather in front of the courthouse building; then the ECC officer will escort the group into the building.

Arlington County Office of Emergency Management  
Emergency Communications Center (ECC)  
1425 North Courthouse Road, 7th Floor  
Arlington, Virginia 22201