

## Member Account Manager QuickStart Guide: Notified that you moved off the Waitlist?

## **Notified that you moved off the Waitlist?**

Members remain on a course waitlist until the staff notifies them directly (by both phone and email) that they are eligible to register. Once you are notified, please take the following steps to pay for the course by the deadline you are given. If you do not pay for the course by the deadline, the spot goes to the next person on the waitlist and you are no longer on the waitlist.

- Go online to our website www.EncoreLearning.net before the deadline included in your notification (members are notified by email and by phone call).
- Under QUICK LINKS on the right, select Member Account Manager.
- Select the **Login** link at the upper right side of the page.
- On the Login page, enter your email address and password in the fields on the right under **Returning**Members then select Login button.
- On My Account page, within the Attention box, select the link "Click here to pay your balance."
- On the Invoice Summary, scroll down to enter your credit card information then select the **Process Payment** button.
- Upon successful payment, you have secured your seat in the class.
- If you are finished, select **Log Out** link at the upper right side of the page.